

Customer Reference

RadarServices for the Teufelberger Group



IT Security
made in Europe



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About the Teufelberger Group

Teufelberger is the leading manufacturer of ropes, strapping, and twines made of plastic materials, synthetic fibers, and steel and suited for use in highly advanced applications throughout the globe. With an export rate of more than 90%, it is a global player in each of its business divisions.

Since being founded in 1790, in Austria where it continues to have its main base, the Teufelberger group has established a network of six additional sites in Europe, Asia and North America, and today achieves annual sales of EUR 182 million (as at 2014).

Securing IT with the latest technologies

The Teufelberger group is very conscious of information security. Its IT security managers were quick to grasp the importance of establishing a comprehensive IT risk management system. Their development plans were based on turning a range of irregular, static audits into a permanent IT risk monitoring process.

„In the context of current threat scenarios, this development represented the next logical and necessary step.“

— Nikolaus Seisl, Teufelberger Group IT Manager

Making the plans a reality

Teufelberger group's IT security team looked into the possibility of managing log files internally.

„There were two key reasons why we took a step back from our original plans: First, log analysis only provides an isolated view and completely ignores any links to vulnerabilities or network anomalies. Second, we also realised that you need highly specialised experts to analyse log data who continually keep up their training. Building up our expertise internally and ensuring long-term quality assurance of that just did not seem to be a sustainable approach, compared with the opportunity to work with an external partner.“

— Peter Augustyn, IT Infrastructure Manager/Organisation & IT

Choosing the right partner

The Teufelberger Group piloted RadarServices Managed Security Services in a three-month proof of concept (POC) phase before entering a long-term cooperation.

„The selectable risk detection modules meet our needs, especially in terms of their comprehensive scope and continuity. And the RadarServices Risk & Security Intelligence Team’s services based on automated detection allow us to keep an eye on our IT security situation at the touch of a button. Ultimately, we appreciate the proximity and trusted working relationship that RadarServices offers us as the only European provider of IT security monitoring and risk detection.“

— Nikolaus Seisl, Teufelberger Group IT Manager

Find out about
our services.

RadarServices

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The European Experts
in IT Security Monitoring
and IT Risk Detection

RadarServices is the European market leader for managed security services. In focus: the early detection of IT security risks. Data never leaves a client's company. The services combine (1) cutting-edge technology developed in Europe, (2) the work of security intelligence teams in Security Operations Centers (SOCs) globally and (3) documented processes and best practices. The result: Highly effective and efficient improvement of IT security and risk management, continuous IT security monitoring and an overview of security-related information throughout the entire corporation.

RadarServices

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